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Press release

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Toasting success

As sponsors of the category Excellence in Customer Care, at the Milton Keynes and North Bucks Chamber of Commerce Business Excellence Awards last night, Abbot Fire Group were delighted to hand the trophy to Mirus IT Solutions.

Nigel Walton, Director at Abbot Fire Group, said: “The company has shown consistent progress clearly demonstrated in their excellent response times to critical issues. Constant monitoring of customer feedback ensures the business focus remains on the customer, with the introduction of specific services as a direct result.”



Nigel Walton (left) from Abbot Fire Group presenting the Excellence in Customer Care award to Paul Tomlinson from Mirus IT Solutions.

Paul Tomlinson, Managing Director of Mirus IT Solutions said “Winning the Excellence in Customer Care Award is the biggest achievement we could have hoped for from the annual ceremony as it reinforces our commitment to continually improving the service we provide to our customers. Having the award sponsored and presented by Abbot Fire Group, a company renowned for their own excellent customer care adds further kudos to an already very prestigious award.”

Business focus

Abbot Fire Group, who specialise in providing fire-fighting equipment, including the supply, installation and servicing of fire extinguishers, fire alarms and kitchen suppression systems, understand the importance of sponsoring these awards and the recognition they bring to outstanding local businesses. It demonstrates their ethos of supporting events to help sustain the local business economy.

Abbot Fire Group can be contacted on 01280 824111.

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Notes to editors:

Abbot Fire Group Ltd have been trading since March 2002 and have grown the business during this time.

Abbot Fire Group specialise in providing fire-fighting equipment, including the supply, installation and servicing of all products relating to fire safety. They provide various fire protection services, including fire risk assessment, fire safety training and advice on fire legislation.

All relevant technicians are BAFE registered, and all items comply with their current relevant fire legislation.

A 24 hour maintenance call out service is also available to help ensure customers requirements and emergencies are handled within minutes of the call.

Abbot Fire Group was awarded Business of the Year at the Milton Keynes & North Bucks Chamber of Commerce Business Excellence Awards in October 2009, for

their 'clear vision and commitment to customers being a clear differentiation whilst finding new routes to market'.

Further details on products and services can be found at www.abbotfiregroup.co.uk or by calling 01280 824111.

Press release issued by [ps marketing](#).

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